

## Frequently Asked Questions

1. If a new parent refers a friend, can he get the referral rebate?  
**As long as the new parent has registered, paid and met all stated terms and conditions, then they may refer a friend and enjoy the referral rebate.**
2. If the referral's child is in Year 11, can they still enjoy rebates up to 2 years?  
**No, the rebate will end when the referral leaves the school (for reasons like graduation, withdrawal, etc.)**
3. I have reached 100% rebate on my academic fee. If I refer more friends, can I get cash?  
**:( No, the maximum you are entitled for is a 100% rebate off academic fees.**
4. Can I get the referral fee as cashback instead of rebate on academic fee?  
**The referral programme comes as a rebate on academic fee only.**
5. If my referee has withdrawn, will I still continue to get the rebate?  
**No, the rebate will be discontinued upon your referee's withdrawal or outstanding payment of more than 30 days.**
6. If my referee has outstanding payment which exceeded more than 30 days, will my rebate be affected?  
**:( Unfortunately, yes. Once rebate discontinued, rebate will not resume even though the referee cleared the outstanding.**